



2021 Alberta Wage and Salary Survey

Other services (repair, personal and related) industry summary report

Overview

The Alberta Wage and Salary Survey is undertaken by the Alberta government to provide current wage rates and skill shortage information on various occupations in Alberta, and in specific industries and economic regions. This labour market information helps Alberta employers to fine-tune their compensation and recruitment strategies, helps individuals make career and education choices, and aids the provincial government in developing effective policies and providing services.

Survey results

The survey was completed with 505 employers in the Other services (repair, personal and related services) sector who provided information on over 9,021 employees in various occupational classifications¹. Survey data were collected between January and August 2021. Alberta Wage and Salary Survey results by four-digit National Occupational Classification (NOC) for all of Alberta, by industry group, and by geographic area can be found at www.alis.alberta.ca/occinfo

Wages for selected occupations

The following table illustrates the wage survey results associated with some common occupations within this industry². The tables below present results for three-digit NOC minor groups and for four-digit NOCs.

¹The estimated sample error at the establishment level for overall results for this industry is estimated to be $\pm 4.1\%$ at a 95% confidence level (i.e., 19 times out of 20) taking into account the sample design effect associated with over/under sampling and data weighting.

²Occupations were selected as the top occupations in terms of number of employees as per Statistics Canada 2016 Census for this industry and supplemented by other occupations frequently reported by industry employers. Only occupations with a minimum number of reportable observations were selected. Some occupations common to this industry may not be listed if sufficient reliable data were not available.

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	# of Employees	Data Reliability Code	Avg. Hours Worked per Week	Avg. Starting Pay	Avg. Top Pay	Overall Average Pay for All Employees
Common Business, Managerial, Administrative, and Clerical Occupations							
001 Legislators and senior management	38	75	B	38.5	\$71.35	\$102.73	\$85.10
0014 Senior managers - health, education, social and community services and membership organizations	17	28	C	38.2	\$59.84	\$70.72	\$65.44
011 Administrative services managers	54	90	A	36.2	\$42.86	\$52.75	\$49.83
0111 Financial managers	25	32	B	36.3	\$44.95	\$51.98	\$49.26
0114 Other administrative services managers	31	44	B	36.4	\$39.66	\$50.26	\$47.36
012 Managers in financial and business services	17	58	C	38.4	\$43.00	\$80.69	\$59.30
0124 Advertising, marketing and public relations managers	12	22	C	36.7	\$42.13	\$54.81	\$49.30
042 Managers in education and social and community services	50	97	B	36.2	\$37.57	\$45.31	\$41.28
0423 Managers in social, community and correctional services	47	82	B	36.3	\$38.10	\$45.03	\$41.33
062 Retail and wholesale trade managers	82	103	A	40.3	\$35.72	\$44.63	\$41.42
0621 Retail and wholesale trade managers	82	103	A	40.3	\$35.72	\$44.63	\$41.42

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	# of Employees	Data Reliability Code	Avg. Hours Worked per Week	Avg. Starting Pay	Avg. Top Pay	Overall Average Pay for All Employees
065 Managers in customer and personal services, n.e.c.	36	83	B	41.5	\$27.15	\$54.60	\$35.47
0651 Managers in customer and personal services, n.e.c.	36	83	B	41.5	\$27.15	\$54.60	\$35.47
071 Managers in construction and facility operation and maintenance	28	43	B	40.4	\$34.51	\$40.32	\$37.96
0714 Facility operation and maintenance managers	26	36	B	40.4	\$33.28	\$39.34	\$36.92
111 Auditors, accountants and investment professionals	25	45	B	30.6	\$35.47	\$45.24	\$40.83
1111 Financial auditors and accountants	23	42	B	29.7	\$36.78	\$46.47	\$42.15
112 Human resources and business service professionals	53	270	B	37.5	\$37.14	\$47.94	\$43.08
1121 Human resources professionals	18	168	C	39.2	\$42.32	\$54.42	\$49.39
1123 Professional occupations in advertising, marketing and public relations	41	84	A	34.3	\$27.74	\$36.61	\$32.33
122 Administrative and regulatory occupations	104	257	A	35.5	\$29.59	\$40.46	\$34.11
1221 Administrative officers	85	184	B	34.8	\$29.57	\$41.75	\$34.55

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	# of Employees	Data Reliability Code	Avg. Hours Worked per Week	Avg. Starting Pay	Avg. Top Pay	Overall Average Pay for All Employees
1222 Executive assistants	19	35	C	37.3	\$30.02	\$38.05	\$33.84
124 Office administrative assistants - general, legal and medical	125	305	A	32.5	\$21.55	\$31.89	\$26.26
1241 Administrative assistants	124	303	A	32.5	\$21.54	\$31.88	\$26.22
131 Finance, insurance and related business administrative occupations	60	74	A	29.2	\$23.74	\$30.14	\$28.49
1311 Accounting technicians and bookkeepers	57	66	A	28.2	\$23.37	\$29.53	\$28.18
141 General office workers	87	479	B	35.0	\$16.69	\$62.32	\$21.94
1411 General office support workers	29	324	C	38.5	\$16.52	\$85.94	\$23.22
1414 Receptionists	57	152	A	29.1	\$16.78	\$22.39	\$19.61
143 Financial, insurance and related administrative support workers	68	116	A	33.2	\$24.63	\$39.74	\$29.99
1431 Accounting and related clerks	64	108	A	33.2	\$24.18	\$39.99	\$29.71
152 Supply chain logistics, tracking and scheduling co-ordination occupations	72	169	A	39.1	\$21.90	\$30.13	\$26.31
1521 Shippers and receivers	14	45	C	39.2	\$18.84	\$23.96	\$21.10

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	# of Employees	Data Reliability Code	Avg. Hours Worked per Week	Avg. Starting Pay	Avg. Top Pay	Overall Average Pay for All Employees
1522 Storekeepers and partspersons	58	105	A	38.9	\$22.09	\$31.03	\$27.16

Common Professional, Technical, Skilled, and Labour Occupations

323 Other technical occupations in health care	10	67	C	24.0	\$31.58	\$58.03	\$41.71
3236 Massage therapists	9	56	D	23.8	\$35.10	\$58.03	\$46.64
415 Social and community service professionals	77	273	B	36.6	\$27.19	\$54.59	\$36.26
4154 Professional occupations in religion	71	241	B	36.4	\$27.66	\$58.88	\$37.78
416 Policy and program researchers, consultants and officers	28	186	B	38.0	\$36.28	\$49.32	\$42.13
4164 Social policy researchers, consultants and program officers	9	69	D	38.8	\$28.97	\$36.62	\$32.86
421 Paraprofessional occupations in legal, social, community and education services	73	702	B	29.8	\$19.32	\$25.24	\$21.68
4212 Social and community service workers	30	548	B	30.0	\$19.20	\$24.48	\$21.39
4214 Early childhood educators and assistants	11	75	C	31.7	\$16.47	\$25.37	\$18.89
4217 Other religious occupations	38	78	A	26.6	\$22.83	\$31.19	\$26.57

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	# of Employees	Data Reliability Code	Avg. Hours Worked per Week	Avg. Starting Pay	Avg. Top Pay	Overall Average Pay for All Employees
632 Chefs and cooks	10	31	C	33.1	\$20.21	\$23.16	\$22.02
6322 Cooks	9	27	D	32.1	\$19.12	\$22.15	\$20.82
634 Specialized occupations in personal and customer services	48	396	B	34.1	\$18.99	\$41.91	\$28.54
6341 Hairstylists and barbers	33	261	B	32.8	\$15.39	\$39.71	\$25.93
6346 Funeral directors and embalmers	12	132	C	36.8	\$25.29	\$45.59	\$33.19
641 Sales and account representatives - wholesale trade (non-technical)	12	20	C	38.2	\$29.87	\$54.33	\$39.35
6411 Sales and account representatives - wholesale trade (non-technical)	12	20	C	38.2	\$29.87	\$54.33	\$39.35
655 Customer and information services representatives	74	217	A	37.0	\$21.71	\$30.68	\$25.90
6552 Other customer and information services representatives	74	217	A	37.0	\$21.71	\$30.68	\$25.90
656 Other occupations in personal service	32	210	A	28.1	\$15.70	\$23.39	\$18.70
6562 Estheticians, electrologists and related occupations	19	102	C	30.3	\$15.71	\$27.08	\$20.00
6563 Pet groomers and animal care workers	13	108	C	26.0	\$15.68	\$20.23	\$17.51

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	# of Employees	Data Reliability Code	Avg. Hours Worked per Week	Avg. Starting Pay	Avg. Top Pay	Overall Average Pay for All Employees
661 Cashiers	13	59	C	30.8	\$15.24	\$17.94	\$16.47
6611 Cashiers	13	59	C	30.8	\$15.24	\$17.94	\$16.47
673 Cleaners	122	461	C	30.5	\$17.19	\$21.87	\$19.24
6731 Light duty cleaners	21	43	B	20.9	\$16.85	\$21.04	\$19.55
6732 Specialized cleaners	39	303	B	35.2	\$15.96	\$19.80	\$17.51
6733 Janitors, caretakers and building superintendents	70	115	B	23.2	\$20.43	\$27.17	\$23.22
674 Other service support and related occupations, n.e.c.	38	421	A	33.4	\$15.80	\$19.52	\$17.33
6741 Dry cleaning, laundry and related occupations	10	285	C	36.0	\$15.45	\$17.85	\$16.39
6742 Other service support occupations, n.e.c.	28	136	B	28.2	\$16.51	\$22.66	\$19.22
723 Machining, metal forming, shaping and erecting trades	22	170	B	39.5	\$30.75	\$40.05	\$36.16
7231 Machinists and machining and tooling inspectors	14	51	C	39.5	\$29.90	\$37.98	\$33.90
7237 Welders and related machine operators	17	98	C	39.5	\$29.97	\$40.23	\$36.37

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	# of Employees	Data Reliability Code	Avg. Hours Worked per Week	Avg. Starting Pay	Avg. Top Pay	Overall Average Pay for All Employees
730 Contractors and supervisors, maintenance trades and heavy equipment and transport operators	32	45	B	40.9	\$34.01	\$42.60	\$40.11
7301 Contractors and supervisors, mechanic trades	27	34	B	41.2	\$33.41	\$43.47	\$41.09
731 Machinery and transportation equipment mechanics (except motor vehicles)	66	617	B	40.3	\$30.56	\$49.90	\$38.79
7311 Construction millwrights and industrial mechanics	13	65	C	39.8	\$35.95	\$44.06	\$40.69
7312 Heavy-duty equipment mechanics	51	445	B	40.4	\$32.33	\$52.60	\$39.98
732 Automotive service technicians	128	666	A	40.8	\$29.44	\$38.52	\$33.19
7321 Automotive service technicians, truck and bus mechanics and mechanical repairers	76	360	A	41.0	\$30.76	\$39.48	\$33.44
7322 Motor vehicle body repairers	54	306	A	40.6	\$28.41	\$37.41	\$32.89
751 Motor vehicle and transit drivers	31	197	B	36.7	\$20.23	\$25.74	\$22.21
7511 Transport truck drivers	12	67	C	40.1	\$20.39	\$26.72	\$22.02
7514 Delivery and courier service drivers	14	91	B	39.7	\$22.09	\$28.04	\$24.58
753 Other transport equipment operators and related maintenance workers	21	97	B	40.8	\$16.42	\$24.05	\$19.87

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	# of Employees	Data Reliability Code	Avg. Hours Worked per Week	Avg. Starting Pay	Avg. Top Pay	Overall Average Pay for All Employees
7535 Other automotive mechanical installers and servicers	21	97	B	40.8	\$16.42	\$24.05	\$19.87
761 Trades helpers and labourers	29	71	B	33.0	\$17.94	\$23.21	\$20.86
7612 Other trades helpers and labourers	26	48	B	31.0	\$17.73	\$22.14	\$20.31

“n” in the above table represents the number of employers who indicated at least one employee in an occupation. For example, 29 employers combined reported wages for 71 Trades helpers and labourers (NOC 761).

Averages are calculated using data weighted by establishment to account for survey non-response (stratified by region, industry group and employer size) and by number of employees reported.

“n/a” indicates that results have been suppressed due to missing data for some employers or due to calculation anomalies.

Data Reliability Codes are based on coefficient of variation as an indicator of general reliability: “A”: coefficient of variation of less than or equal to ±6.00%, “B”: from ±6.01% to ±15.00%, “C”: from ± 15.01% to ±33.00%, “D”: more than ±33.01%.

Job vacancies and hiring difficulties – selected occupations

The following table illustrates the job vacancy survey results associated with some common occupations within the Other services (repair, personal and related services) industry as cited by survey respondents and confirmed through review of the data.

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	% of Employers that Hired for this Occupation within the Last 2 Years	% of Employers Experiencing Hiring Difficulties (out of those hiring)	% of Employers with Vacancies of Greater than 4 Months	Job Vacancy Rate
Common Business, Managerial, Administrative, and Clerical Occupations					
001 Legislators and senior management	37	22%	32%	4%	3.2%
0014 Senior managers - health, education, social and community services and membership organizations	16	21%	n/a	0%	n/a
011 Administrative services managers	53	18%	18%	2%	2.2%
0111 Financial managers	24	0%	n/a	0%	n/a
0114 Other administrative services managers	30	20%	n/a	3%	2.5%
012 Managers in financial and business services	17	7%	n/a	4%	1.7%
0124 Advertising, marketing and public relations managers	12	5%	n/a	0%	n/a
042 Managers in education and social and community services	49	34%	0%	2%	2.3%
0423 Managers in social, community and correctional services	46	33%	0%	3%	2.7%
062 Retail and wholesale trade managers	77-78	16%	46%	3%	2.7%

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	% of Employers that Hired for this Occupation within the Last 2 Years	% of Employers Experiencing Hiring Difficulties (out of those hiring)	% of Employers with Vacancies of Greater than 4 Months	Job Vacancy Rate
0621 Retail and wholesale trade managers	77-78	16%	46%	3%	2.7%
065 Managers in customer and personal services, n.e.c.	34	22%	16%	4%	3.4%
0651 Managers in customer and personal services, n.e.c.	34	22%	16%	4%	3.4%
071 Managers in construction and facility operation and maintenance	28	20%	n/a	5%	4.1%
0714 Facility operation and maintenance managers	26	20%	n/a	5%	3.6%
111 Auditors, accountants and investment professionals	23	23%	25%	6%	3.5%
1111 Financial auditors and accountants	22	26%	25%	7%	3.8%
112 Human resources and business service professionals	50	35%	7%	2%	1.1%
1121 Human resources professionals	17	36%	n/a	4%	1.2%
1123 Professional occupations in advertising, marketing and public relations	39	38%	6%	0%	n/a
122 Administrative and regulatory occupations	102-103	21%	13%	6%	2.8%

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	% of Employers that Hired for this Occupation within the Last 2 Years	% of Employers Experiencing Hiring Difficulties (out of those hiring)	% of Employers with Vacancies of Greater than 4 Months	Job Vacancy Rate
1221 Administrative officers	83-84	17%	15%	4%	2.0%
1222 Executive assistants	18	16%	n/a	0%	n/a
124 Office administrative assistants - general, legal and medical	119-120	28%	7%	4%	3.0%
1241 Administrative assistants	118-119	28%	7%	4%	3.0%
131 Finance, insurance and related business administrative occupations	60	3%	n/a	0%	n/a
1311 Accounting technicians and bookkeepers	57	3%	n/a	0%	n/a
141 General office workers	80-82	35%	20%	5%	2.7%
1411 General office support workers	28-29	27%	43%	0%	n/a
1414 Receptionists	52-53	38%	13%	7%	3.5%
143 Financial, insurance and related administrative support workers	63	11%	13%	1%	n/a
1431 Accounting and related clerks	59	11%	15%	1%	n/a
152 Supply chain logistics, tracking and scheduling co-ordination occupations	69	24%	54%	3%	1.5%

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	% of Employers that Hired for this Occupation within the Last 2 Years	% of Employers Experiencing Hiring Difficulties (out of those hiring)	% of Employers with Vacancies of Greater than 4 Months	Job Vacancy Rate
1521 Shippers and receivers	12	21%	n/a	5%	3.3%
1522 Storekeepers and partspersons	57	27%	48%	2%	1.1%
Common Professional, Technical, Skilled, and Labour Occupations					
323 Other technical occupations in health care	9	56%	100%	41%	n/a
3236 Massage therapists	8	64%	100%	46%	n/a
415 Social and community service professionals	74	28%	11%	6%	3.1%
4154 Professional occupations in religion	69	27%	9%	6%	3.3%
416 Policy and program researchers, consultants and officers	26-27	37%	0%	7%	2.3%
4164 Social policy researchers, consultants and program officers	8	12%	n/a	0%	n/a
421 Paraprofessional occupations in legal, social, community and education services	70-72	38%	17%	6%	2.3%
4212 Social and community service workers	28-29	51%	17%	3%	n/a

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	% of Employers that Hired for this Occupation within the Last 2 Years	% of Employers Experiencing Hiring Difficulties (out of those hiring)	% of Employers with Vacancies of Greater than 4 Months	Job Vacancy Rate
4214 Early childhood educators and assistants	10	60%	43%	17%	7.1%
4217 Other religious occupations	37-38	23%	0%	4%	2.9%
632 Chefs and cooks	8	37%	n/a	9%	4.1%
6322 Cooks	7	46%	n/a	13%	4.8%
634 Specialized occupations in personal and customer services	47	58%	70%	23%	5.5%
6341 Hairstylists and barbers	32	70%	67%	30%	7.3%
6346 Funeral directors and embalmers	12	44%	83%	15%	1.7%
641 Sales and account representatives - wholesale trade (non-technical)	11	20%	n/a	11%	7.8%
6411 Sales and account representatives - wholesale trade (non-technical)	11	20%	n/a	11%	7.8%
655 Customer and information services representatives	73	47%	45%	0%	n/a
6552 Other customer and information services representatives	73	47%	45%	0%	n/a
656 Other occupations in personal service	30	60%	56%	15%	4.3%

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	% of Employers that Hired for this Occupation within the Last 2 Years	% of Employers Experiencing Hiring Difficulties (out of those hiring)	% of Employers with Vacancies of Greater than 4 Months	Job Vacancy Rate
6562 Estheticians, electrologists and related occupations	18	61%	84%	23%	6.0%
6563 Pet groomers and animal care workers	12	59%	32%	9%	2.3%
661 Cashiers	13	91%	37%	0%	n/a
6611 Cashiers	13	91%	37%	0%	n/a
673 Cleaners	119-120	35%	22%	3%	1.1%
6731 Light duty cleaners	21	18%	n/a	0%	n/a
6732 Specialized cleaners	39	50%	11%	7%	1.3%
6733 Janitors, caretakers and building superintendents	67-68	33%	27%	2%	1.1%
674 Other service support and related occupations, n.e.c.	35-36	53%	39%	6%	1.6%
6741 Dry cleaning, laundry and related occupations	10	66%	39%	5%	1.5%
6742 Other service support occupations, n.e.c.	25-26	45%	39%	7%	1.7%
723 Machining, metal forming, shaping and erecting trades	21	41%	48%	1%	n/a

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	% of Employers that Hired for this Occupation within the Last 2 Years	% of Employers Experiencing Hiring Difficulties (out of those hiring)	% of Employers with Vacancies of Greater than 4 Months	Job Vacancy Rate
7231 Machinists and machining and tooling inspectors	14	55%	58%	0%	n/a
7237 Welders and related machine operators	16	26%	n/a	0%	n/a
730 Contractors and supervisors, maintenance trades and heavy equipment and transport operators	32	12%	n/a	0%	n/a
7301 Contractors and supervisors, mechanic trades	27	14%	n/a	0%	n/a
731 Machinery and transportation equipment mechanics (except motor vehicles)	61-62	51%	59%	19%	4.4%
7311 Construction millwrights and industrial mechanics	12	34%	n/a	4%	1.7%
7312 Heavy-duty equipment mechanics	47-48	55%	66%	19%	5.1%
732 Automotive service technicians	124-125	45%	55%	4%	1.2%
7321 Automotive service technicians, truck and bus mechanics and mechanical repairers	75	43%	59%	2%	n/a
7322 Motor vehicle body repairers	51-52	46%	53%	5%	1.8%
751 Motor vehicle and transit drivers	29-30	52%	22%	13%	3.4%

OTHER SERVICES (REPAIR, PERSONAL, AND RELATED SERVICES) INDUSTRY Selected Occupations (4-Digit NOC)	Employers Reporting (n)	% of Employers that Hired for this Occupation within the Last 2 Years	% of Employers Experiencing Hiring Difficulties (out of those hiring)	% of Employers with Vacancies of Greater than 4 Months	Job Vacancy Rate
7511 Transport truck drivers	11	23%	n/a	3%	n/a
7514 Delivery and courier service drivers	13-14	66%	30%	26%	6.7%
753 Other transport equipment operators and related maintenance workers	19	54%	28%	9%	1.9%
7535 Other automotive mechanical installers and servicers	19	54%	28%	9%	1.9%
761 Trades helpers and labourers	26-27	42%	33%	2%	1.2%
7612 Other trades helpers and labourers	23-24	39%	23%	2%	1.5%

“n/a” indicates that results have been suppressed due to missing data for some employers.

Statistics on hiring activity, hiring difficulties, and employers reporting vacancies were calculated based on *the number of employers responding* for each question, weighted by establishment for survey non-response (stratified by region, industry group and employer size).

Job Vacancy Rate for vacancies that had been unfilled for 4 months or more calculated as: *Sum of Unfilled Vacancies / (Sum of Current Employees + Sum of Unfilled Vacancies)*, with data weighted by establishment for survey non-response (stratified by industry group and employer size).

Industry Definition as per North American Industry Classification System (NAICS)

Other services sector (repair, personal, and related services) (NAICS 81)

This sector comprises of establishments, not classified to any other sector, primarily engaged in repairing, or performing general or routine maintenance, on motor vehicles, machinery, equipment and other products to ensure that they work efficiently; providing personal care services, funeral services, laundry services and other services to individuals, such as pet care services and photo finishing services; organizing and promoting religious activities; supporting various causes through grant-making, advocating (promoting) various social and political causes, and promoting and defending the interests of their members. Private households are also included.

Research conducted for the Alberta Government by R.A. Malatest & Associates Ltd.